



CITY OF SALEM

Engineering Department

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Mayor

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City Engineer/DPS Director

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**Este es un aviso importante.
Por favor asegúrese que sea traducido**

Date: August 24, 2017

To: Residents and Businesses of: **Forest Avenue, Wisteria Street & Linden Street**

Re: Canal Street Flood Mitigation Project, Phase II - Contract A (S-21)
Notification of Temporary Water shut-off

Dear Residents and Businesses:

This notice has been prepared to inform you that the City of Salem Water Department will be **temporarily shutting off the water in your area on Wednesday August 30th starting at 9 a.m.** This work is necessary to make water improvements in your area associated with the construction activities for the above referenced project. **Water service is expected to be restored by 4 p.m. that day.**

WHAT TO EXPECT FOLLOWING A WATER SERVICE SHUTDOWN

When there is a water shutdown, the sediment that naturally occurs in the water piping system is disturbed. This disturbance will cause the water from your faucets and toilets to appear rust colored. You will notice this discoloration when the water service resumes. You may wish to store tap water in your refrigerators on the day of the work or drink bottled water. Running your tap should clear the water of rust discoloration. If you have a multi-story structure run the tap water from the highest location to release any air from the system. It is also suggested that you check your water before doing laundry because the discolored water may stain your clothes.

We apologize for this inconvenience, and will work as quickly as possible to get the water turned back on to your property. We also thank you in advance for your patience and forbearance as we complete this important project. If you have any questions about the water shutdown or need assistance during this time, please contact John Bobrek, Chief Resident Engineer 617-304-4587.

If you have any questions, or would like additional information, please call the Engineering Department at 978.619.5673. For more information on the overall project, please visit the City's Engineering Dept. website at: www.salem.com/city-engineer.

Sincerely,

David H. Knowlton, P.E.
City Engineer/ DPW Director