



CITY OF SALEM

Engineering Department

120 Washington Street, 4th floor
Salem, MA 01970

Kimberley Driscoll
Mayor

David H. Knowlton, P.E.
City Engineer/DPS Director

Phone: (978) 619-5673

Fax: (978) 745-0349

**Este es un aviso importante.
Por favor asegúrese que sea traducido**

Date: September 26, 2017

To: Residents and Businesses of: **Forest Ave**

Re: Canal Street Flood Mitigation Project, Phase II - Contract A (S-21)
Notification of Temporary Water shut-off

Dear Residents and Businesses:

This notice has been prepared to inform you that the City of Salem Water Department will be **temporarily shutting off the water in your area on Thursday September 28st starting at 1 p.m., weather permitting.** This work is necessary to make water improvements in your area associated with the construction activities for the above referenced project. **Water service is expected to be restored by 4 p.m. that day.**

WHAT TO EXPECT FOLLOWING A WATER SERVICE SHUTDOWN

When there is a water shutdown, the sediment that naturally occurs in the water piping system is disturbed. This disturbance will cause the water from your faucets and toilets to appear rust colored. You will notice this discoloration when the water service resumes. You may wish to store tap water in your refrigerators on the day of the work or drink bottled water. Running your tap should clear the water of rust discoloration. If you have a multi-story structure run the tap water from the highest location to release any air from the system. It is also suggested that you check your water before doing laundry because the discolored water may stain your clothes.

We apologize for this inconvenience, and will work as quickly as possible to get the water turned back on to your property. We also thank you in advance for your patience and forbearance as we complete this important project. If you have any questions about the water shutdown or need assistance during this time, please contact John Bobrek, Chief Resident Engineer 617-304-4587.

If you have any questions, or would like additional information, please call the Engineering Department at 978.619.5673. For more information on the overall project, please visit the City's Engineering Dept. website at: www.salem.com/city-engineer.

Sincerely,

David H. Knowlton, P.E.
City Engineer/ DPW Director