

MARCH 25, 2020 | COVID 19 UPDATE

[http://mahomeless.org/
advocacy/item/coronavirus](http://mahomeless.org/advocacy/item/coronavirus)



RAFT UPDATES

The Residential Assistance for Families in Transition Program (RAFT) is designed to allow eligible households to receive a maximum of \$4,000/year in flexible funds to help avoid or exit homelessness. Typical uses for RAFT include funds for rent, mortgage, or utility arrears, first and last months' rent, startup costs, moving expenses, related household expenses, and/or employment-related transportation costs. RAFT provides short-term financial assistance to households with incomes at or below 50% of area median income (AMI). At least 50% the funds are dedicated to households with incomes below 30% AMI. RAFT is a program of the Department of Housing and Community Development (DHCD) and is administered by 11 regional agencies across the Commonwealth.



RESIDENTIAL ASSISTANCE FOR FAMILIES IN TRANSITION (RAFT) PROGRAM AND COVID-19 STATE OF EMERGENCY

The state now has a new special \$5 million fund within RAFT to serve households facing a COVID-19-related housing crisis due to a loss of wages or increase in expenses (e.g. medical expenses).

There may be additional funding and expanded eligibility in the coming weeks and months.

BERKSHIRE HOUSING DEVELOPMENT CORPORATION & HOUSING SERVICES
1 Fenn Street, Pittsfield, MA 01201 | Phone 413-499-1630 / Fax 413-455-7633

Adams	Lanesborough	Richmond
Alford	Lee	Sandisfield
Becket	Lenox	Savoy
Cheshire	Monterey	Sheffield
Clarksburg	Mount Washington	Stockbridge
Dalton	New Ashford	Tyringham
Egremont	New Marlborough	Washington
Florida	North Adams	West Stockbridge
Great Barrington	Otis	Williamstown
Hancock	Peru	Windsor
Hinsdale	Pittsfield	



**OFFICE SPACE IS CLOSED
TO THE PUBLIC.**

Staff will continue to work with households through telephone, email and fax. Households can leave a message at 413-499-1630 x100 from 8:00-4:30, which will be checked periodically throughout each weekday. Housing Consumer Education Assessment form can be filled out online:

[http://www.berkshirehousing.com/
documents/HCEC%20Intake%20
Assessment%20&%20All%20Forms-
fillable.pdf](http://www.berkshirehousing.com/documents/HCEC%20Intake%20Assessment%20&%20All%20Forms-fillable.pdf)

CENTRAL MASSACHUSETTS HOUSING ALLIANCE
6 Institute Road, Worcester, MA 01609 | Phone 508-752-5519

Housing Counseling services are available but walk-ins are cancelled.
Email hc@cmhaonline.org or call 508-791-7265 ext 172 for housing counseling.

COMMUNITY TEAMWORK, INC.

155 Merrimack Street, Lowell, MA 01852 | Phone 978-459-0551/800-698-0551 / Fax 978-453-9128

Amesbury	Merrimac
Andover	Methuen
Billerica	Newburyport
Chelmsford	North Andover
Dracut	Salisbury
Dunstable	Tewksbury
Groveland	Tyngsborough
Haverhill	Westford
Lawrence	West Newbury
Lowell	

OFFICE IS CLOSED TO WALK-INS, and all individual meetings, workshops and trainings are cancelled.

Resource Center and HCEC staff are available by phone/ email. In extreme circumstances, they may meet with clients on appointment-only basis.

Resource Center and HCEC phone 978-654-5607 and email CovidResponseCTI@commteam.org
(Emergency COVID phone line and email will be monitored 8:30-5:00 every weekday.)

FRANKLIN COUNTY HOUSING AND REDEVELOPMENT AUTHORITY

241 Millers Falls Road, Turner Falls, MA 01376 | Phone 413-863-9781 / Fax 413-863-9289

Ashfield	Greenfield	Orange
Bernardston	Hawley	Rowe
Buckland	Heath	Shelburne
Charlemont	Leverett	Shutesbury
Colrain	Leyden	Sunderland
Conway	Monroe	Warwick
Deerfield	Montague	Wendell
Erving	New Salem	Whately
Gill	Northfield	

OFFICE SPACE IS CLOSED TO THE PUBLIC.
Staff are available by telephone and email.
HCEC form can be filled out online:



<https://www.fcrhra.org/hcec-intake-form>

HOUSING ASSISTANCE CORPORATION

460 West Main Street, Hyannis, MA 02601 | Phone 508-771-5400 / Fax 508-775-7434

Aquinnah	Edgartown	Provincetown
Barnstable	Falmouth	Sandwich
Bourne	Gosnold	Tisbury
Brewster	Harwich	Truro
Chatham	Mashpee	Wellfleet
Chilmark	Nantucket	West Tisbury
Dennis	Oak Bluffs	Yarmouth
Eastham	Orleans	

NO WALK-IN HOURS. All services by phone or online until April 30 or until receive other guidance from CDC/state.

For help with housing call 508-771-5400
or email hac@haconcapecod.org

NEIGHBORWORKS HOUSING SOLUTIONS

169 Summer Street, Kingston, MA 02364 | Phone 781-422-4200 / Fax 781-585-7483

Abington	Hanover	Plymouth
Acushnet	Hanson	Plympton
Attleboro	Hingham	Quincy
Berkley	Holbrook	Randolph
Braintree	Hull	Raynham
Bridgewater	Kingston	Rehoboth
Brockton	Lakeville	Rochester
Carver	Mansfield	Rockland
Cohasset	Marion	Scituate
Dartmouth	Marshfield	Seekonk
Dighton	Mattapoisett	Somerset
Duxbury	Middleborough	Swansea
East Bridgewater	New Bedford	Taunton
Easton	North Attleborough	Wareham
Fairhaven	North Easton	West Bridgewater
Fall River	Norton	Westport
Freetown	Norwell	Weymouth
Halifax	Pembroke	Whitman

**ALL OFFICES ARE
TEMPORARILY
SUSPENDING PUBLIC
OFFICE HOURS.**

All programs are
accessible via mail
169 Summer St,
Kingston, MA 02364,
phone 781-422-4200,
781-422-4204,
fax 781-585-7483
and email
HCEC@NHSMass.org

LYNN HOUSING AND NEIGHBORHOOD DEVELOPMENT
39 Curwin Terrace, Lynn, MA 01905 | Phone 339-883-2342

Beverly
Boxford
Danvers
Essex
Georgetown
Gloucester
Hamilton
Ipswich

Lynn
Lynnfield
Magnolia
Manchester
Marblehead
Middleton
Nahant
Newbury

Peabody
Rockport
Rowley
Salem
Saugus
Swampscott
Topsfield

OFFICE IS CLOSED TO IN PERSON CLIENTS.
RAFT pre-applications can be filled out online
<https://www.waitlistcheck.com/MA2977-1918>.



Staff available via phone
339-883-2342 or via email
fsc@lhand.org

METRO BOSTON HOUSING
1411 Tremont Street, Boston, MA 02120
Phone 617-859-0400/800-272-0900 (MA only) / Fax 617-532-7559

Arlington
Bedford
Belmont
Boston
Braintree
Brookline
Burlington
Cambridge
Chelsea
Everett

Lexington
Malden
Medford
Melrose
Milton
Newton
North Reading
Quincy
Reading
Revere

Somerville
Stoneham
Wakefield
Waltham
Watertown
Wilmington
Winchester
Winthrop
Woburn

**OFFICE IS CLOSED AT LEAST
THROUGH MARCH 30.**

General voicemail boxes are offline. For
information about supportive services or housing
advice financial assistance through RAFT, please
contact the Housing Hub
ResourceLine@MetroHousingBoston.org,



RAFT pre-applications can still
be submitted online at **<https://www.waitlistcheck.com/MA2977-1914>** but further processing will be
delayed until the office reopens.

RCAP SOLUTIONS, INC.
191 May Street, Worcester, MA 01602
Phone 978-630-6600/800-488-1969 / Fax 978-630-2751

Ashburnham
Ashby
Athol
Auburn
Ayer
Barre
Bellingham
Berlin
Blackstone
Bolton
Boylston
Brookfield
Charlton
Clinton
Douglas

Dudley
East Brookfield
Fitchburg
Franklin
Gardner
Grafton
Groton
Hardwick
Harvard
Holden
Hopedale
Hubbardston
Lancaster
Leicester
Leominster

Lunenburg
Mendon
Milford
Millbury
Phillipston
Princeton
Royalston
Rutland
Shirley
Shrewsbury
Southborough
Southbridge
Spencer
Sterling
Sturbridge

Sutton
Templeton
Townsend
Upton
Uxbridge
Warren
Webster
West Boylston
West Brookfield
Westborough
Westminster
Winchendon

RCAP SOLUTIONS IS CLOSED TO THE PUBLIC THROUGH APRIL 21 (SUBJECT TO CHANGE).

Staff are available via email, phone and fax. Best way to contact for faster response is via email

HCEC@rcapsolutions.org Documents can be faxed to 508-365-6008.

Phone is 800-488-1969 Mon-Fri 8:30-4:30.

SOUTH MIDDLESEX OPPORTUNITY COUNCIL, INC.

7 Bishop Street, Framingham, MA 01702 | Phone 508-872-4853 / Fax 508-620-2697

Acton	Framingham	Norwood
Ashland	Holliston	Plainville
Boxborough	Hopkinton	Sudbury
Canton	Maynard	Walpole
Carlisle	Medfield	Wayland
Concord	Medway	Wellesley
Dedham	Millis	Weston
Dover	Natick	Westwood
Foxborough	Norfolk	Wrentham

**OFFICES ARE CLOSED
AND SCHEDULED TO RE-OPEN
MARCH 30.**

Staff available by phone/email.
HCEC can be reached
at 508-872-4853 x2171.

WAY FINDERS

322 Main Street, Springfield, MA 01105 | Phone 413-233-1500/800-332-9667 / Fax 413-731-8723

Agawam	Hadley	Plainfield
Amherst	Hampton	Russell
Belchertown	Hartfield	South Hadley
Blandford	Holland	Southampton
Brimfield	Holyoke	Southwick
Chester	Huntington	Springfield
Chesterfield	Longmeadow	Wales
Chicopee	Ludlow	Ware
Cummington	Middlefield	Westford
East Longmeadow	Monson	Westhampton
Easthampton	Montgomery	West Springfield
Goshen	Northampton	Wilbraham
Granby	Palmer	Williamsburg
Granville	Pelham	Worthington

**OFFICE IS CLOSED UNTIL
APRIL 8.**

RAFT and other funding
assessments will be
initiated over the phone.
Call 413-233-1600 and
staff will coordinate to
complete the process.

FOR MORE INFORMATION PLEASE VISIT

<https://www.masshousinginfo.org/covid-19-coronavirus-response>



73 Buffum Street, Lynn MA 01902 | Phone 781-595-7570 | www.mahomeless.org