

Pandemic Recovery Survey

Tuesday, October 05, 2021

608

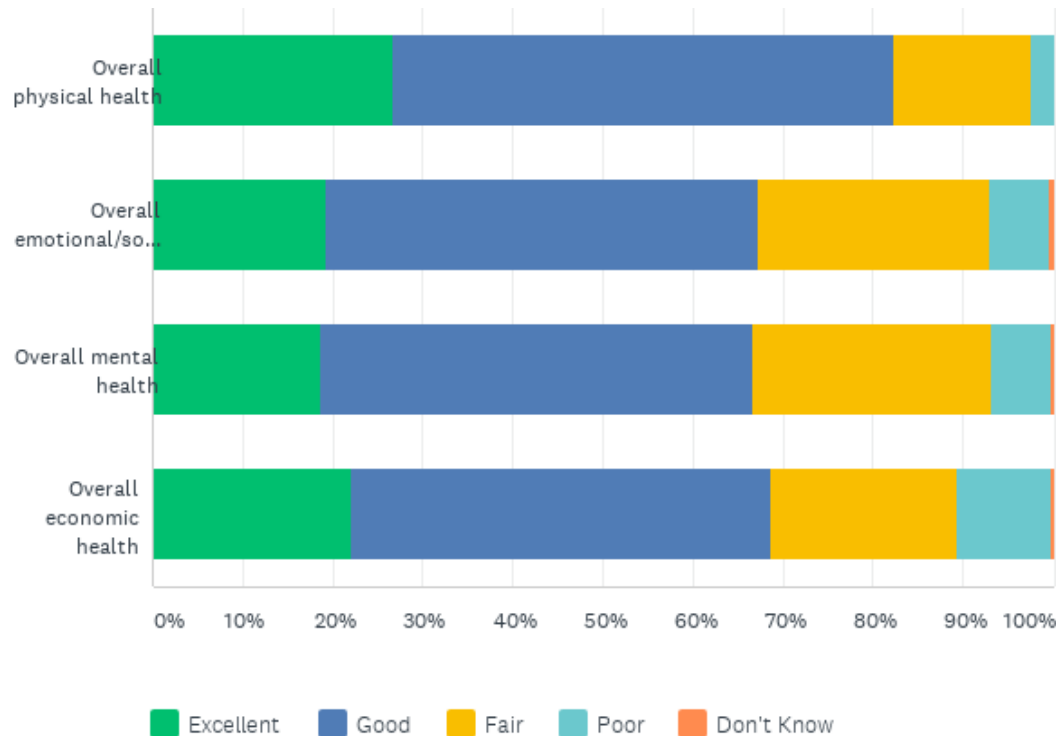
Total Responses

Date Created: Wednesday, August 18, 2021

Complete Responses: 608

Q1: How would you rate you and/or your household on the following?

Answered: 607 Skipped: 1



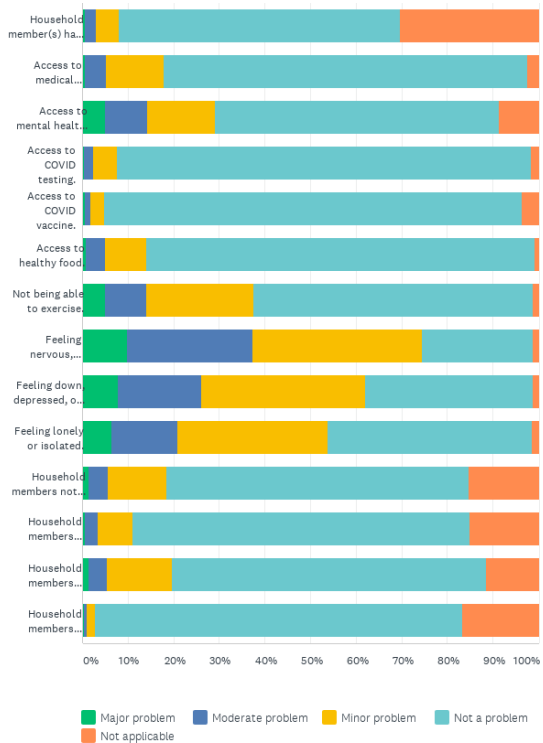
Q1: How would you rate you and/or your household on the following?

Answered: 607 Skipped: 1

| | EXCELLENT | GOOD | FAIR | POOR | DON'T KNOW | TOTAL |
|---------------------------------|---------------|---------------|---------------|--------------|------------|-------|
| Overall physical health | 26.69% 162 | 55.68% 338 | 15.16% 92 | 2.47% 15 | 0.00% 0 | 607 |
| Overall emotional/social health | 19.31% 117 | 48.02% 291 | 25.74% 156 | 6.60% 40 | 0.33% 2 | 606 |
| Overall mental health | 18.62% 113 | 48.11% 292 | 26.36% 160 | 6.75% 41 | 0.16% 1 | 607 |
| Overall economic health | 22.08% 134 | 46.62% 283 | 20.76% 126 | 10.38% 63 | 0.16% 1 | 607 |

How much of a problem is it at all, are you currently having for your household? [Major problem/Moderate problem/Minor problem/Not a problem/Not applicable]

Answered: 607 Skipped: 1



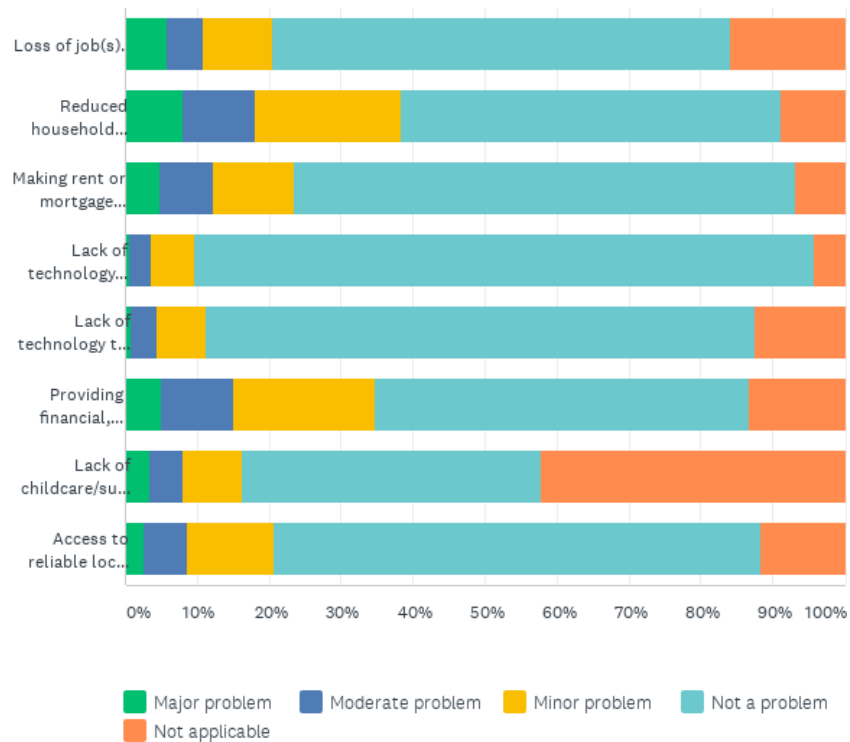
How much of a problem or difficulty are you currently facing for your household? [Major problem/Moderate problem/Minor problem/Not a problem/Not applicable]

Answered: 607 Skipped: 1

| | MAJOR PROBLEM | MODERATE PROBLEM | MINOR PROBLEM | NOT A PROBLEM | NOT APPLICABLE | TOTAL |
|---|---------------|------------------|---------------|---------------|----------------|-------|
| Household member(s) have COVID-19 or COVID-like symptoms. | 0.66% 4 | 2.31% 14 | 5.12% 31 | 61.65% 373 | 30.25% 183 | 605 |
| Access to medical services. | 0.66% 4 | 4.62% 28 | 12.54% 76 | 79.87% 484 | 2.31% 14 | 606 |
| Access to mental health services. | 5.11% 31 | 9.06% 55 | 14.99% 91 | 62.27% 378 | 8.57% 52 | 607 |
| Access to COVID testing. | 0.33% 2 | 1.98% 12 | 5.28% 32 | 90.76% 550 | 1.65% 10 | 606 |
| Access to COVID vaccine. | 0.66% 4 | 1.15% 7 | 2.97% 18 | 91.60% 556 | 3.62% 22 | 607 |
| Access to healthy food. | 0.83% 5 | 4.13% 25 | 9.08% 55 | 85.15% 516 | 0.83% 5 | 606 |
| Not being able to exercise. | 5.12% 31 | 8.91% 54 | 23.60% 143 | 61.22% 371 | 1.16% 7 | 606 |
| Feeling nervous, anxious, or on edge. | 9.88% 60 | 27.51% 167 | 37.07% 225 | 24.38% 148 | 1.15% 7 | 607 |
| Feeling down, depressed, or hopeless. | 7.74% 47 | 18.29% 111 | 36.08% 219 | 36.74% 223 | 1.15% 7 | 607 |
| Feeling lonely or isolated. | 6.44% 39 | 14.52% 88 | 32.84% 199 | 44.72% 271 | 1.49% 9 | 606 |
| Household members not getting along. | 1.49% 9 | 4.13% 25 | 12.87% 78 | 66.34% 402 | 15.18% 92 | 606 |
| Household members becoming more aggravated and/or violent. | 0.66% 4 | 2.80% 17 | 7.58% 46 | 73.81% 448 | 15.16% 92 | 607 |
| Household members drinking more alcohol. | 1.48% 9 | 3.95% 24 | 14.33% 87 | 68.98% 418 | 11.37% 69 | 607 |
| Household members struggling with addiction to prescription or illicit drugs. | 0.33% 2 | 0.66% 4 | 1.81% 11 | 80.56% 489 | 16.64% 101 | 607 |

Q3: How much of a problem, it at all, are the following currently for your household?

Answered: 607 Skipped: 1



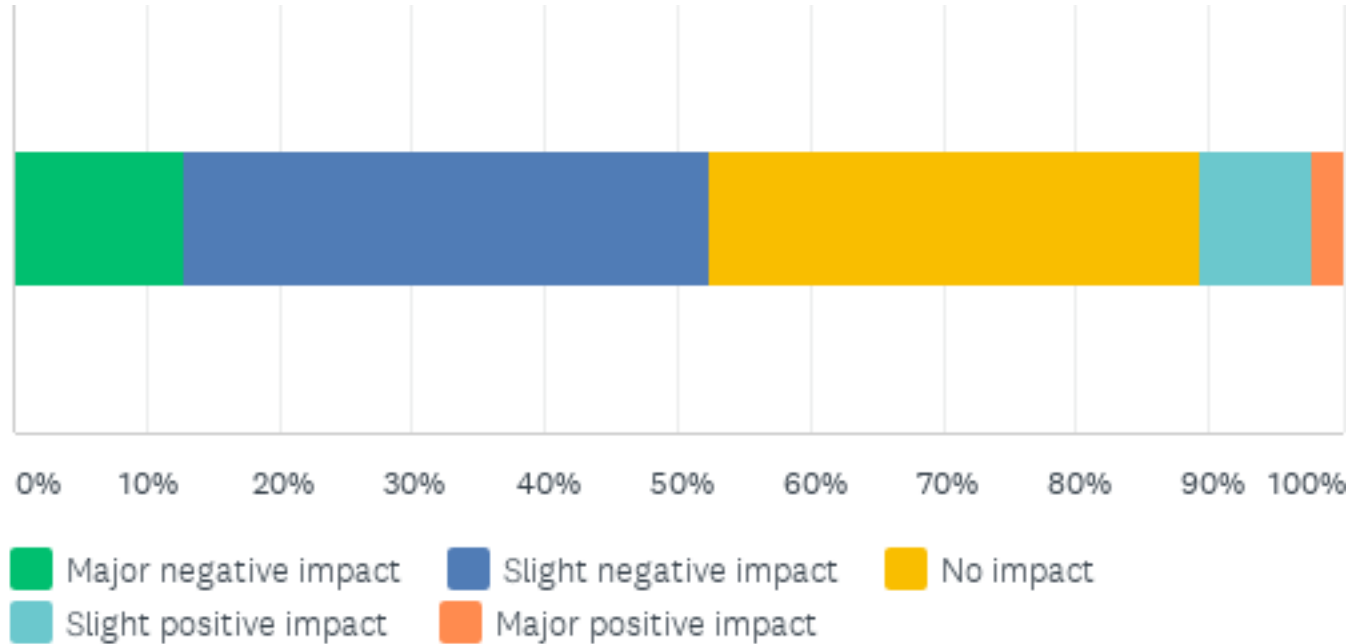
Q3: How much of a problem, it at all, are the following currently for your household?

Answered: 607 Skipped: 1

| | MAJOR PROBLEM | MODERATE PROBLEM | MINOR PROBLEM | NOT A PROBLEM | NOT APPLICABLE | TOTAL |
|---|---------------|------------------|---------------|---------------|----------------|-------|
| Loss of job(s). | 5.73% 33 | 5.21% 30 | 9.55% 55 | 63.72% 367 | 15.80% 91 | 576 |
| Reduced household income. | 7.93% 48 | 10.08% 61 | 20.33% 123 | 52.89% 320 | 8.76% 53 | 605 |
| Making rent or mortgage payments. | 4.78% 29 | 7.41% 45 | 11.37% 69 | 69.52% 422 | 6.92% 42 | 607 |
| Lack of technology skills to communicate. | 0.66% 4 | 2.97% 18 | 6.10% 37 | 86.00% 522 | 4.28% 26 | 607 |
| Lack of technology to work/attend school from home. | 0.82% 5 | 3.62% 22 | 6.75% 41 | 76.28% 463 | 12.52% 76 | 607 |
| Providing financial, emotional, or other support for extended family not living with you. | 5.11% 31 | 9.88% 60 | 19.77% 120 | 51.89% 315 | 13.34% 81 | 607 |
| Lack of childcare/supervision. | 3.47% 21 | 4.62% 28 | 8.25% 50 | 41.58% 252 | 42.08% 255 | 606 |
| Access to reliable local transportation for school, work, or other necessary travel. | 2.64% 16 | 5.94% 36 | 12.05% 73 | 67.82% 411 | 11.55% 70 | 606 |

Q4: How much, if at all, has COVID-19 impacted your household income?

Answered: 606 Skipped: 2



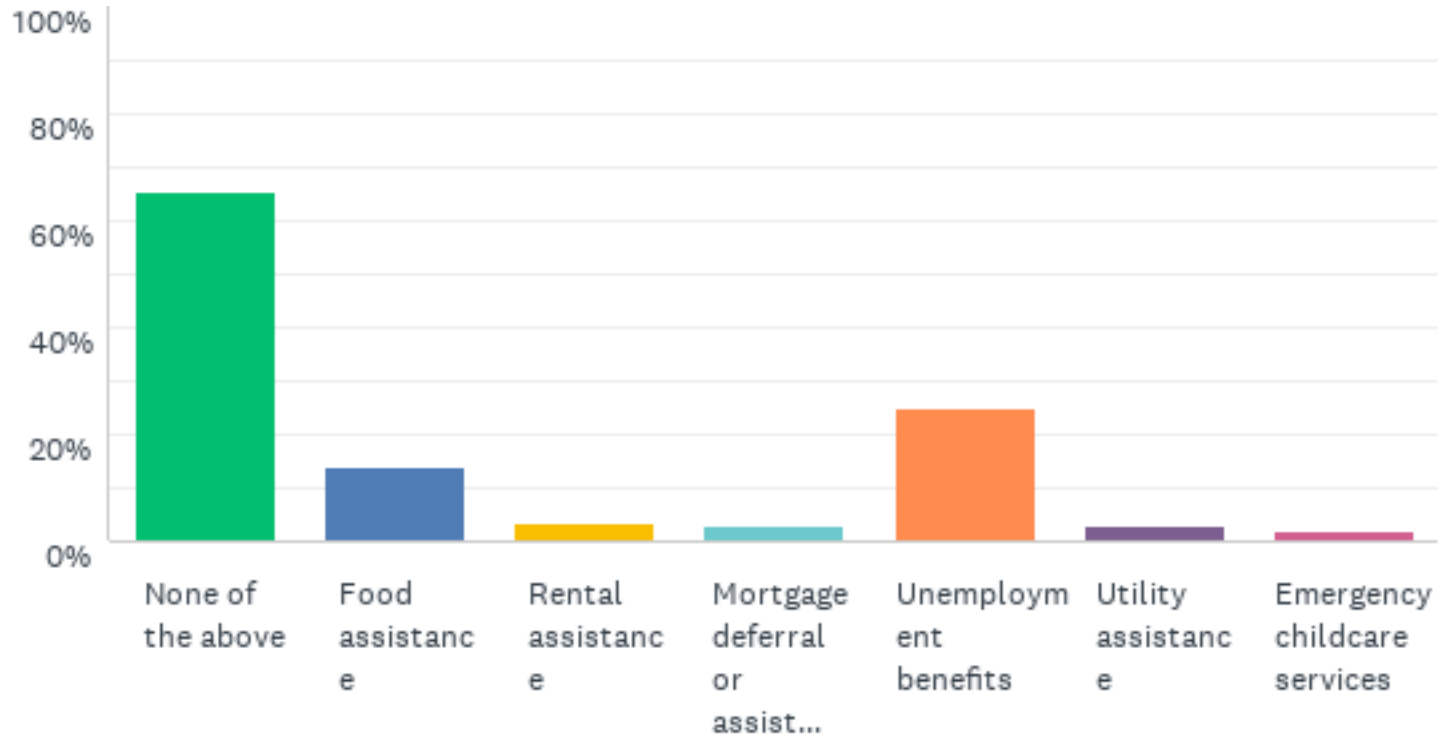
Q4: How much, if at all, has COVID-19 impacted your household income?

Answered: 606 Skipped: 2

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Major negative impact | 12.87% | 78 |
| Slight negative impact | 39.44% | 239 |
| No impact | 37.13% | 225 |
| Slight positive impact | 8.42% | 51 |
| Major positive impact | 2.15% | 13 |
| TOTAL | | 606 |

Q5: Have you had to access any of the following due to COVID-19 or the ensuing recession?

Answered: 605 Skipped: 3



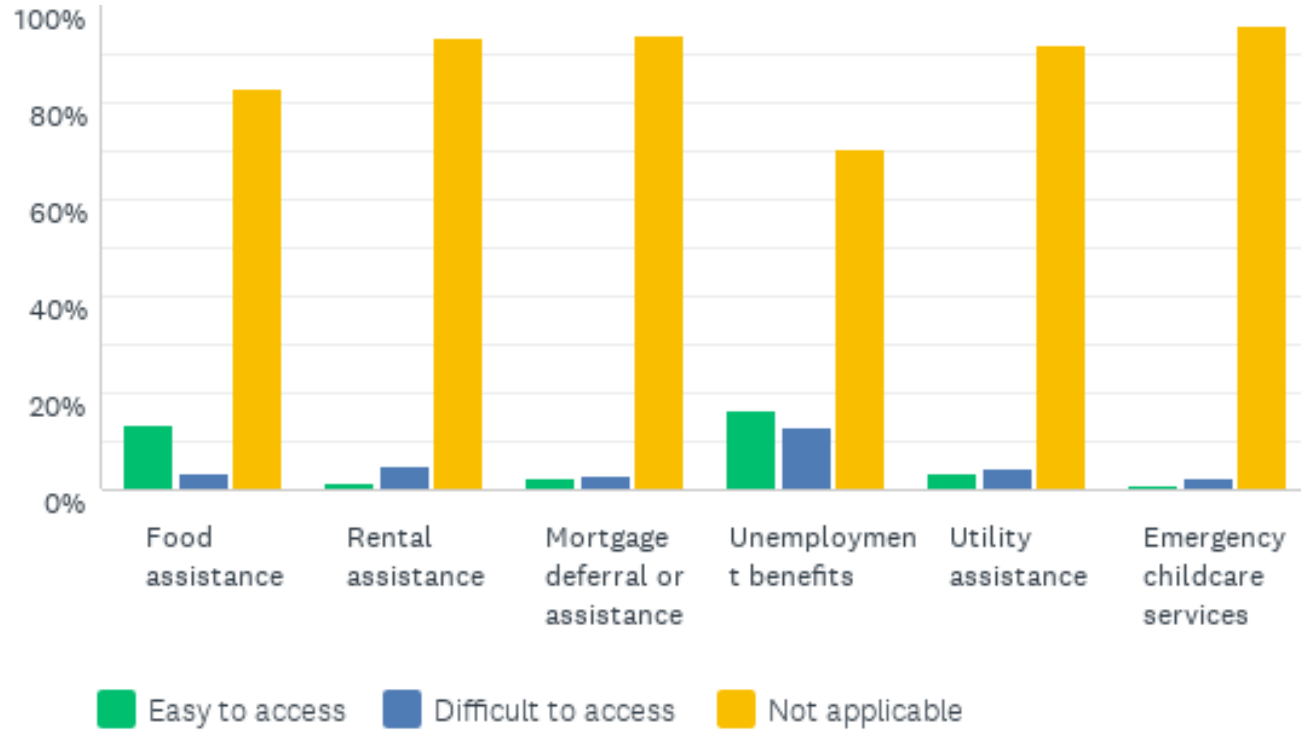
Q5: Have you had to access any of the following due to COVID-19 or the ensuing recession?

Answered: 605 Skipped: 3

| ANSWER CHOICES | RESPONSES | |
|---------------------------------|-----------|-----|
| None of the above | 65.62% | 397 |
| Food assistance | 14.05% | 85 |
| Rental assistance | 3.31% | 20 |
| Mortgage deferral or assistance | 2.98% | 18 |
| Unemployment benefits | 24.79% | 150 |
| Utility assistance | 2.98% | 18 |
| Emergency childcare services | 1.82% | 11 |
| Total Respondents: 605 | | |

How easy was accessing that service or that you found it difficult to access it? [Easy to access, Difficult to access, Not applicable]

Answered: 600 Skipped: 8



How easy was it for you to access any of these services, if you say that it was easy accessing that service or that you found it difficult to access it? [Easy to access, Difficult to access, Not applicable]

Answered: 600 Skipped: 8

| | EASY TO ACCESS | DIFFICULT TO ACCESS | NOT APPLICABLE | TOTAL |
|---------------------------------|----------------|---------------------|----------------|-------|
| Food assistance | 13.64% 81 | 3.54% 21 | 82.83% 492 | 594 |
| Rental assistance | 1.36% 8 | 5.10% 30 | 93.54% 550 | 588 |
| Mortgage deferral or assistance | 2.73% 16 | 3.24% 19 | 94.03% 551 | 586 |
| Unemployment benefits | 16.47% 98 | 12.94% 77 | 70.59% 420 | 595 |
| Utility assistance | 3.58% 21 | 4.60% 27 | 91.82% 539 | 587 |
| Emergency childcare services | 1.20% 7 | 2.56% 15 | 96.24% 563 | 585 |

Q7: If you are an employer, which one of the following statements best describes your current employee situation?

Answered: 598 Skipped: 10



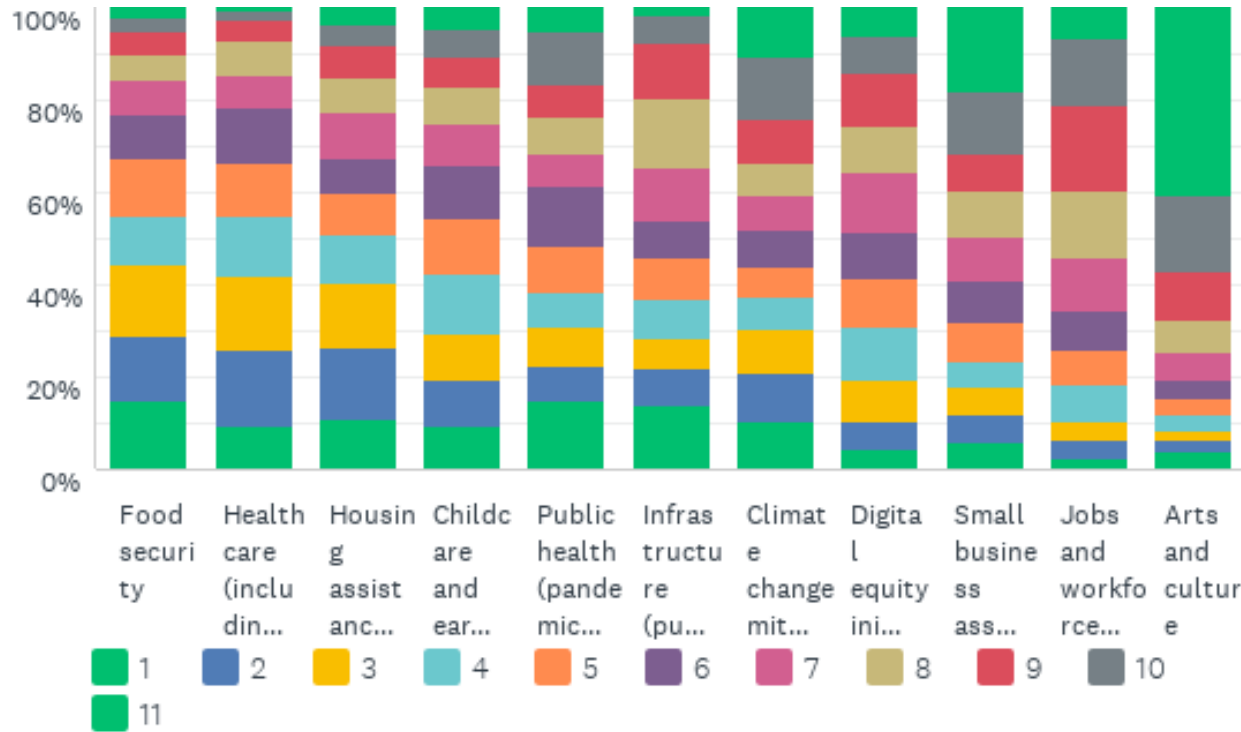
Q7: If you are an employer, which one of the following statements best describes your current employee situation?

Answered: 598 Skipped: 10

| ANSWER CHOICES | RESPONSES | |
|--|-----------|------------|
| I am fully employed now and have had no difficulties finding employees. | 3.68% | 22 |
| I am fully employed now or close to fully employed, but have had difficulty finding employees. | 3.18% | 19 |
| I am understaffed, but can find employees easily if necessary. | 0.33% | 2 |
| I am understaffed and having difficulty finding employees. | 5.35% | 32 |
| Not applicable to my situation (i.e. not an employer, have no employees, etc.). | 87.46% | 523 |
| TOTAL | | 598 |

most important for the City to address, with #1 being your top priority and #11 your lowest priority.

Answered: 605 Skipped: 3



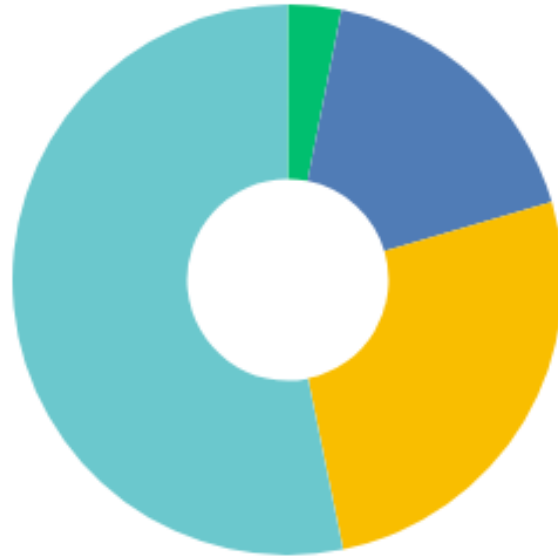
most important for the City to address, with #1 being your top priority and #11 your lowest priority.

Answered: 605 Skipped: 3

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | TOTAL | SCORE |
|---|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|---------------|-------|-------|
| Food security | 15.18% 90 | 14.00% 83 | 15.18% 90 | 10.62% 63 | 12.65% 75 | 9.61% 57 | 7.42% 44 | 5.40% 32 | 4.89% 29 | 3.04% 18 | 2.02% 12 | 593 | 7.56 |
| Health care (including mental health, physical health, wellness programs, etc.) | 9.27% 55 | 16.69% 99 | 15.85% 94 | 13.32% 79 | 11.47% 68 | 11.80% 70 | 7.25% 43 | 7.25% 43 | 4.55% 27 | 2.19% 13 | 0.34% 2 | 593 | 7.53 |
| Housing assistance (mortgage/rent/utility assistance, homelessness prevention, legal aid, etc.) | 11.11% 66 | 15.49% 92 | 14.14% 84 | 10.27% 61 | 8.92% 53 | 7.41% 44 | 9.93% 59 | 7.74% 46 | 6.90% 41 | 4.38% 26 | 3.70% 22 | 594 | 7.07 |
| Childcare and early education/pre-K | 9.61% 57 | 9.78% 58 | 9.95% 59 | 12.98% 77 | 12.31% 73 | 11.47% 68 | 9.11% 54 | 7.59% 45 | 6.91% 41 | 5.56% 33 | 4.72% 28 | 593 | 6.64 |
| Public health (pandemic response, disease prevention, etc.) | 14.79% 88 | 7.90% 47 | 8.40% 50 | 7.56% 45 | 9.92% 59 | 12.94% 77 | 7.23% 43 | 7.56% 45 | 7.06% 42 | 11.43% 68 | 5.21% 31 | 595 | 6.41 |
| Infrastructure (public transit, roads and bridges, water/stormwater systems, etc.) | 14.19% 85 | 7.85% 47 | 6.34% 38 | 8.85% 53 | 8.85% 53 | 7.85% 47 | 11.52% 69 | 15.03% 90 | 11.85% 71 | 6.01% 36 | 1.67% 10 | 599 | 6.38 |
| Climate change mitigation and adaptation | 10.59% 63 | 10.25% 61 | 9.58% 57 | 7.06% 42 | 6.55% 39 | 7.73% 46 | 7.56% 45 | 7.23% 43 | 9.24% 55 | 13.95% 83 | 10.25% 61 | 595 | 5.87 |
| Digital equity initiatives (i.e. broadband expansion, affordable internet, technology, etc.) | 4.26% 25 | 6.30% 37 | 8.86% 52 | 11.75% 69 | 10.56% 62 | 9.88% 58 | 12.95% 76 | 10.05% 59 | 11.58% 68 | 7.67% 45 | 6.13% 36 | 587 | 5.78 |
| Small business assistance | 5.86% 35 | 6.03% 36 | 6.03% 36 | 5.53% 33 | 8.38% 50 | 9.21% 55 | 9.38% 56 | 10.05% 60 | 7.87% 47 | 13.57% 81 | 18.09% 108 | 597 | 4.93 |
| Jobs and workforce training programs | 2.35% 14 | 4.20% 25 | 3.87% 23 | 8.07% 48 | 7.73% 46 | 8.24% 49 | 11.43% 68 | 14.79% 88 | 18.32% 109 | 14.29% 85 | 6.72% 40 | 595 | 4.77 |
| Arts and culture | 4.23% 25 | 2.03% 12 | 2.20% 13 | 3.72% 22 | 3.55% 21 | 3.55% 21 | 6.26% 37 | 7.11% 42 | 10.49% 62 | 16.58% 98 | 40.27% 238 | 591 | 3.27 |

Q9: How long have you lived in Salem?

Answered: 607 Skipped: 1



■ Less than a year ■ 1-5 years ■ 5-15 years ■ More than 15 years

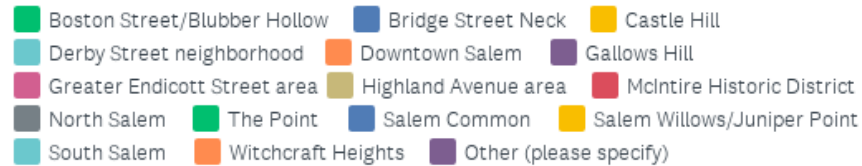
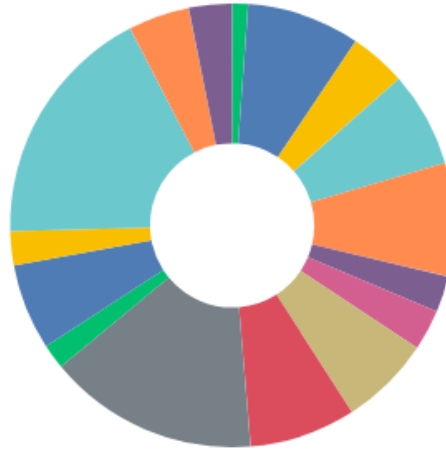
Q9: How long have you lived in Salem?

Answered: 607 Skipped: 1

| ANSWER CHOICES | RESPONSES | |
|--------------------|-----------|-----|
| Less than a year | 3.13% | 19 |
| 1-5 years | 17.30% | 105 |
| 5-15 years | 26.36% | 160 |
| More than 15 years | 53.21% | 323 |
| TOTAL | | 607 |

Q10: Which neighborhood of Salem do you live in?

Answered: 606 Skipped: 2



Q10: Which neighborhood of Salem do you live in?

Answered: 606 Skipped: 2

| ANSWER CHOICES | RESPONSES | |
|------------------------------|-----------|------------|
| Boston Street/Blubber Hollow | 1.16% | 7 |
| Bridge Street Neck | 8.25% | 50 |
| Castle Hill | 4.13% | 25 |
| Derby Street neighborhood | 6.93% | 42 |
| Downtown Salem | 8.25% | 50 |
| Gallows Hill | 2.64% | 16 |
| Greater Endicott Street area | 2.97% | 18 |
| Highland Avenue area | 6.60% | 40 |
| McIntire Historic District | 7.76% | 47 |
| North Salem | 15.35% | 93 |
| The Point | 1.82% | 11 |
| Salem Common | 6.27% | 38 |
| Salem Willows/Juniper Point | 2.48% | 15 |
| South Salem | 17.82% | 108 |
| Witchcraft Heights | 4.46% | 27 |
| Other (please specify) | 3.14% | 19 |
| TOTAL | | 606 |

Q11: What age group are you in?

Answered: 607 Skipped: 1



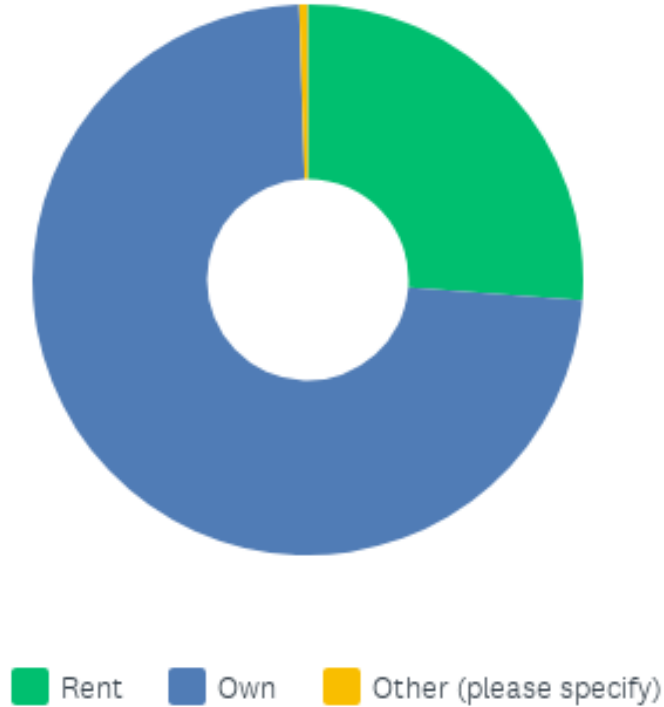
Q11: What age group are you in?

Answered: 607 Skipped: 1

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Less than 18 years old | 0.00% | 0 |
| 18-30 years old | 5.93% | 36 |
| 31-40 years old | 21.75% | 132 |
| 41-50 years old | 18.45% | 112 |
| 51-64 years old | 32.13% | 195 |
| 65 years old or older | 21.75% | 132 |
| TOTAL | | 607 |

Q12: Do you own your home or rent?

Answered: 607 Skipped: 1



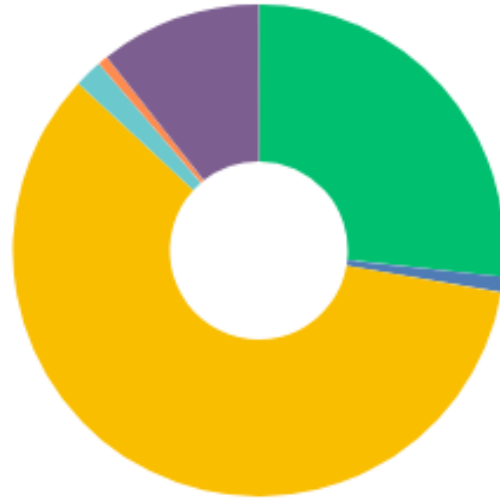
Q12: Do you own your home or rent?

Answered: 607 Skipped: 1

| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Rent | 26.19% | 159 |
| Own | 73.31% | 445 |
| Other (please specify) | 0.49% | 3 |
| TOTAL | | 607 |

Q13: What is your gender identity?

Answered: 595 Skipped: 13



- Man/Non-Transgender Man
- Man/Transgender Man
- Woman/Non-Transgender Woman
- Woman/Transgender Woman
- Non-binary
- Prefer not to answer

Q13: What is your gender identity?

Answered: 595 Skipped: 13

| ANSWER CHOICES | RESPONSES | |
|-----------------------------|-----------|------------|
| Man/Non-Transgender Man | 26.72% | 159 |
| Man/Transgender Man | 1.01% | 6 |
| Woman/Non-Transgender Woman | 59.16% | 352 |
| Woman/Transgender Woman | 1.85% | 11 |
| Non-binary | 0.67% | 4 |
| Prefer not to answer | 10.59% | 63 |
| TOTAL | | 595 |